

Q&A Fulham Good Neighbours Temporary Move

Why is the move happening?

The Fulham Good Neighbours premises, Rosaline Hall, is being refurbished to improve and update our facilities and ensure we can continue to provide our services for years to come.

What work is being done?

The refurbishment will include:

- Kitchen expansion
- Installing soundproofing
- Redecorating the interior and exterior
- Increasing storage capacity
- Creating a second upstairs office.

When will the move happen?

It is due to begin on Monday 17th August 2026 and is expected to last for around 13 weeks. We aim move back at Rosaline Hall by Monday 16th November 2026.

Where are you moving to?

Staff and clubs are moving to the following location:

Dawes Road Hub, 20 Dawes Road, SW6 7EN.

Our telephone number 020 7585 8850 and email addresses remain the same.

How can I get there?

The most convenient options include:

- Shorrolds Road (Stop J) – Right by the Hub, served by bus routes 211, 295, and N11.
- Fulham Town Hall – Located just a 3-minute walk away on Dawes Road, providing access to routes 211 and 295.
- Fulham Cross (Stop HE) – Located on North End Road, just a short walk away
- Underground: 5-minute walk from Fulham Broadway Station (District Line, Zone 2).

Will my club still run?

Yes. There may be some variation on day and time in which case we will provide updated details. All other services will run as usual including lunches taking place in pubs and cafes (Silver Club).

Dawes Road Hub



What if I need to see a staff member without prior notice/appointment?

We urge beneficiaries to contact us via email or telephone if you need support. We ask you to attend Dawes Road Hub only during social clubs hours or via an appointment. Outside of social club hours or an appointment, you may not be seen by a staff member.

Will there be changes in staff and volunteers?

Rubab Suhail (Digital Inclusion & Communications Coordinator) will be leaving Fulham Good Neighbours on Friday 3rd July 2026.

For any queries about Digital Support, please reach out to Alana Mann on 020 7385 8850 or alanamann@fulhamgoodneighbours.org.

Is there any other change I should be aware of?

We will shortly be updating our telephone system so that it is easier for you to speak to the right staff member. We are introducing the ability to select the options based on the service you require. Please leave a message on the extension and the staff member will get back to you as soon as possible.

How will I receive updates?

We will keep everyone informed through announcements at clubs, newsletter, emails, social media, notices, telephone calls and conversations with staff and volunteers.

Who can I contact if I have further questions.

Please contact staff on 020 7385 8850 or email us at info@fulhamgoodneighbours.org. We will be more than happy to help!